

# COMMUNITY BENEFITS

## YEAR 2 (2020) PROGRESS

**26 of 37 = 70%** of Community Benefits are trending in the desired direction

- 4 of 37 measures have data with no change in trend from 2019 (Measures maintain positive trends from their established baseline)
- 5 of 37 measures have no data available in 2020
- 3 of 37 measures not trending in the desired direction



### A GREEN AND SUSTAINABLE FUTURE

Benefit	Trend
Decrease % of Annual Corporate GHG Emissions	●
Increase Net % of Tree/Forest Area Coverage in King	●
Increase % of Wetland Coverage in King	▲
Increase Volume of Invasive Species Removal	●
Increase # of Stormwater Ponds in Good Condition	●
Increase % of Waste Diverted from Landfills	●
Decrease % of Corporate Non-Renewable Energy Consumption	●
Decrease Average Water Consumption Per Capita	●

#### LEGEND

- = Trending in the Desired Direction
- = Trending in the Desired Direction
- = No Trend Change from Previous Reporting Year
- ▲ = Not Trending in the Desired Direction
- = Data Unavailable for the Current Reporting Year



### INVESTING IN INFRASTRUCTURE

Benefit	Trend
Increase % of Pedestrian or Cyclist Friendly Roads in King	●
Increase % of Trail Use by Citizens	▲
Increase % of Local Roads and Bridges in Top Rated Condition	●
Increase % Township with Broadband, Fibre or Cellular Coverage	●
Increase % of Township Parks and Facilities that are Partially or Fully Accessible	●
Increase % of Core Area Accessible Streetscaping	●
Increase % of Reserve to Debt Ratio	●



### CULTIVATING SAFE, HEALTHY AND RESILIENT COMMUNITIES

Benefit	Trend
Decrease Average Speeds on Local Roads	▲
Increase # of Properties in Compliance with the Ontario Fire Code	●
Maintain Compliance or Surpass Minimum Safety and Quality Department Standards	●
Increase # of Township Spaces with Accessibility Enhancements	●
Increase % of Program Attendance (Based on Spots Filled)	●
Increase Value of Annual Commercial, Industrial and Institutional Building Permits	●
Increase Assessment Value of Non-Residential Classes of Properties	●
Increase % of Assets that Meet Service Level Requirements	●
Increase % of Township Facilities with Standby Backup Generators	●
Increase # of Emergency Reception Centres that can be put Online Immediately	●
Increase Strength of Water and Wastewater Systems in King	●



### SERVICE DELIVERY EXCELLENCE AND INNOVATION

Benefit	Trend
Increase % of Community Engagement on Township Projects/ Programs and Initiatives	●
Increase % of Township Services that can be Completed Online	●
Increase # of Implemented Initiatives from Approved Master Plans or Long Term Growth Frameworks	●
Increase # of Up-to-Date Policy Frameworks per Annum (+/- 5 Years)	●
Increase % of CRM Cases Resolved within (2) Business Days	●
Maintain or Increase % of Departments with Corporate Accreditations	●
Increase # of External Projects or Initiatives Influenced by the Township of King	●
Decrease Program or Project Costs, or Implementation Time as a Result of External Partnerships	●
Increase # of Qualified Applicants Per Job Posting	●
Maintain or Increase Full Time Employee Retention Levels (Based on Years of Service)	●
Increase % of Satisfied Employees	▲