

Service Offering	Key	Words	Department (Profile Linked)	Division
Active Living and Aquatics	Fitness CentreTownship Leagues	Soccer TournamentIce HockeyBall HockeyLacrosse	<u>Community</u> <u>Services</u>	Active Living and Aquatics
Advisory Committees	Committee of Adjustment	Public PlanningHeritage Advisory Committee	<u>Growth</u> <u>Management</u> <u>Services</u>	Land Use and Development Planning
Asset Management	Asset InventoryAsset Planning	Linear AssetsNon-Linear Assets	Public Works	Asset Management
Budget and Financial Reporting	 Accounts Payable Accounts Receivable Security Deposit Holding 	Annual BudgetCapital PlanAudit	<u>Finance</u>	Budget and Financial Reporting
Building Permits	 Homes Additions Deck Tents Demolition Accessory Sewer Connection and Decommissioning Water Service Change of Use 	 Model Certification Farm and Agriculture Septic Inspection Property Information Request Sewage System Information Property Compliance Letter 	<u>Growth</u> <u>Management</u> <u>Services</u>	Building
Building Inspections	 Inspections for Permits Violation Inspections 	OrderAs-Built PlansSeptic Inspections	Office of the CAO	Building
Business Development (EconomicKING)	 Businesses Economy Engagements Support 	 EconomicKING ShopKING Chamber of Commerce 	<u>Growth</u> <u>Management</u> <u>Services</u>	Economic Development
By-law Enforcement & Permits	 Reactive Patrol By-laws Priority Response 	 Administrative Monetary Penalty System (AMPS) Sign Permits Orders Warnings 	<u>Growth</u> <u>Management</u> <u>Services</u>	By-law
Capital Programs and Projects	 Major Projects Paving Road Improvements Watermain Projects Facilities Township Buildings 	 Sewer Projects Construction Notice Public Information Centres Environmental Assessments Playgrounds Parks 	Public Works	Capital Services
Communications and Public Engagement	 Service Alerts Website SpeaKING Media Release 	 Newspaper Social Media King Bulletin e- Newsletter 	Corporate Services	Communications and ServiceKING
Corporate Performance Management	 Service Levels Service Standards 	Reporting	Office of the CAO	Strategy and Transformation
Council, Governance Support and Elections	 Council Meetings Committees and Boards 	Meeting PortalMunicipal ElectionAgenda & Minutes	Corporate Services	Clerk's
Crossing Guard Program	Schools	Seasonal	Public Works	Parks and Forestry Operations



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Decommissioned Landfill Management	Landfill	Waste	Public Works	Environmental Services
Development Administration and Construction Management	 Subdivision Agreements Development Construction 	MaintenanceLetter of CreditAssumptionInspections	<u>Growth</u> <u>Management</u> <u>Services</u>	Development Engineering Services
Development and Land Use Planning	 Planning Applications Official Plan Amendment Zoning By-law Amendment Site Plan Control Minor Variance Consent 	 Heritage Permits Pre-Consultation Plan of Subdivision Plan of Condominium Public Planning Meetings Ontario Land Tribunal 	<u>Growth</u> <u>Management</u> <u>Services</u>	Planning
Drainage Inspections	• Drainage	Stormwater	<u>Growth</u> <u>Management</u> <u>Services</u>	Development Engineering Services
Economic Development Programs, Plans and Strategies	 Community Improvement Plan Main Street Revitalization Economic Development Strategy 	 Grants Tourism Plan Core Area Parking Study Mayors Energy Challenge 	Office of the CAO	Economic Development
Emergency Management	Emergency Plan Emergency Management Program	 Emergency Operations Centre Hazard Identification Risk Assessment 	Fire and Emergency Services	Risk & Resilience
Environmental Stewardship and Climate Change	 Sustainability Committee SustainableKING Grant Workshops Waste Diversion Natural Environment Climate Change Community Garden 	 Textile Diversion Composting Climate Action Plan Corporate Energy Management Bee City Mayors Monarch Pledge 	<u>Community</u> <u>Services</u>	Environmental Outreach and Sustainability
Facility Operations and Maintenance	 Facilities Yards Centers Buildings Arenas Pumphouses Libraries Fire Halls 	 Park Shelters Testing Inspections Safety Work Orders Repairs Servicing 	<u>Community</u> <u>Services</u>	Facility Operations
Fire Administration	Burn Permits Fireworks Permits Emergency Preparedness	Volunteer Recruitment Superior Shuttle Tank Service	Fire and Emergency Services	Administration
Fire Inspections and Investigation	Burn Complaints	Fire Safety Inspections	Fire and Emergency Services	Prevention and Investigations
Fire Rescue	 Firehouse Volunteer Fire Fighters Suppression Offensive 	 Defensive Pre-Hospital Medical Care Specialized Rescue 	<u>Fire and</u> <u>Emergency</u> <u>Services</u>	Fire and Rescue Operations



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Forestry and Trees Management	 Open Space Trees Forest	PlantingStump Removal	Public Works	Parks and Forestry Operations
General Operations (Transportation)	 Roads Potholes Culverts Shoulder 	 Grading Debris Ditches Road Line Visibility 	Public Works	Transportation Services
Heritage and Culture	 King Heritage and Cultural Centre Heritage Exhibits 	Heritage and Culture Master Plan	<u>Community</u> <u>Services</u>	Heritage and Culture
Hospitality, Tourism and Recreation (ExperienceKING)	OutreachPromotion	Tourism Taskforce	Office of the CAO	Economic Development
KTPL Board Administration	Library Board	Board Meetings	King Township Public Library (KTPL)	Administrative and Branch Services
KTPL Branch Services	 Physical Service Branch Holds Returns In-Person Assistance Reading Circulation Desk Public Wi-Fi 	 Computers Tablets 3D Printing Copying Scanning Faxing Study Space 	<u>King Township</u> <u>Public Library</u> (KTPL)	Administrative and Branch Services
KTPL Community Outreach and Marketing	LibrarySocial mediaNewspaper	Library NewsletterLibrary Email Blast	King Township Public Library (KTPL)	Community Engagement and Marketing
KTPL Content and Collections	 Books Audio Books Magazines DVD 	 Video Games Newspapers eLearning Streaming 	King Township Public Library (KTPL)	Content & I.T.
KTPL Programming and Events	 STEAM Reading and Book Club Literacy Programs Author Visits Dungeons and Dragons 	 Buddies Writers Truth and Reconciliation Make it Lab 	<u>King Township</u> <u>Public Library</u> <u>(KTPL)</u>	Community Engagement and Marketing
KTPL Infrastructure, Business Systems and Web Services	Public ComputersPrintersTablets	Self-CheckoutMake it Lab	King Township Public Library (KTPL)	Content and I.T.
Legislative Services and Legal	 Formal Complaints Freedom of Information 	 Public Planning Notices Accessibility Plan 	Corporate Services	Clerk's
Life Safety and Education	 Hazard Recognition Trailer Fire Extinguisher Training Smoke Alarm and Carbon Monoxide 	 Smoke Alarm Door to Door 911 Signs Community Preparedness 	<u>Fire and</u> <u>Emergency</u> <u>Services</u>	Risk and Resilience
Master Plans and Strategies	 Development Charges Background Study Water / Wastewater Study Transportation Water Wastewater Parks 	 Active Transportation Paving Traffic Calming Bridges and Structures Public Engagement Stormwater Facilities 	Public Works	Capital Services



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Mayor and Council Support and Events	 Council Requests Pancake Breakfast Business Breakfast Inaugural 	 Volunteer Appreciation Mayors Golf Tournament 	Office of the CAO	Strategy and Transformation
Memorial Bench and Tree Donation	ApplicationsInstallationsPark Bench	Cemetery BenchPlaque	Public Works	Parks and Forestry Operations
Mosquito Control Program	Aerial SprayMosquitos	Pottageville	<u>Growth</u> <u>Management</u> <u>Services</u>	Development Engineering Services
Outdoor Education and Cold Creek	Cold CreekRopes CourseSnow Shoeing	 Skiing Outdoor Rinks Cold Creek Master Plan 	Community Services	Sustainability and Community Outreach
Parking Enforcement	PatrolComplaintsTickets	First AttendanceAdjudication	<u>Growth</u> <u>Management</u> <u>Services</u>	By-law
Parks, Trails, and Horticulture Operations	 Seasonal Maintenance Trails Sports Fields Splashpads Banners Barrels and Baskets 	 Heritage Cemeteries Parkland Flowers Park Paths Township Parking Lots Service Requests Public Garbage 	Public Works	Parks and Forestry Operations
Permits, Licenses and Programs <i>(Clerk's)</i>	 Commissioner of Oath Marriage Licenses and Ceremonies Kennel and Doggie Daycare Film Permits Noise Exemptions 	Event Road Occupancy Cat / Dog Tags Lottery Licenses Emergency Address Sign Liquor Cemeteries Community Grants	Corporate Services	Clerk's
Permitting and Requests <i>(Capital)</i>	Construction Road Occupancy	Traffic Calming Drawing Reproductions	Public Works	Capital Services
Permitting and Programs (Development)	 Pool Site Alteration Entrance Curb Cut 	 Culvert Half Load Hard Landscaping Exemption 	Growth Management Services	Development Engineering Services
Policy Planning	 Official Plan Rural Zoning By- law Urban Zoning By- law Urban Design Guidelines 	 Green Development Standards Special Studies Provincial and Regional Policy 	<u>Growth</u> <u>Management</u> <u>Services</u>	Policy Planning
Recreational Programs	 Community Guide Drop In Registration March Break Summer Break 	 Camps Winter Break High FIVE Community Assistance Program Recreation Master Plan 	<u>Community</u> <u>Services</u>	Recreation & Business Services
Rentals and Bookings	 Facility Rental Facility Booking Short Term Rental Long Term Rental Community Centers 	 Arenas Community Halls Picnic Shelters High Ropes Sports Fields Tennis 	Community Services	Recreation and Business Services



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Revenue and Taxation	 Development Charges By-law Water/Wastewater Rate Property Tax 	 Utility Billing Pre-Authorized Debit Program MPAC Assessment 	<u>Finance</u>	Revenue and Taxation
Senior Snow Removal	Snow65+	SeniorWindrow	Public Works	Transportation Operations
ServiceKING	ServiceTriage	Township EmailTownship Voicemail	Corporate Services	Communications and ServiceKING
Sidewalk Maintenance	 Deficiencies Inspections	Sidewalk Repair	Public Works	Capital Services (Transportation & Environmental)
Stormwater Management	Wet PondDry PondCulverts	Catch-basinOil GritStorm Sewer	Public Works	Environmental Services
Strategic Planning	 Strategy Council and Corporate Priorities Progress Reports 		Office of the CAO	Strategy and Transformation
Summer Maintenance (Transportation)	Roads Dust Suppressant Street Sweeping	 Culvert Replacements Catch-basin Cleaning Pavement Painting 	Public Works	Transportation Operations
Township Events and Marketing	BeerfestVictoria Day	Cultural GalaCommunity Events	<u>Community</u> <u>Services</u>	Heritage and Culture
Utility Management	StreetlightsLocates	Municipal Consent	Public Works	Capital Services (Transportation & Environmental)
Waste Management	 Garbage Blue Bin Green Bin Organics 	Yard WasteBag TagsAppliances	Public Works	Environmental Services
Water Operations, Maintenance and Monitoring	 Watermain Water Systems Well Sites Flushing Swabbing Inspections Hydrants 	 Drinking Water Quality Standards Residuals Appointments Water Meter Quality Consumption 	Public Works	Environmental Services
Wastewater Operations, Maintenance and Monitoring	 Sanitary Sewers Service Laterals Pumping Station Grinder Pump 	OdorBackupInspections	Public Works	Environmental Services
Winter Maintenance (Transportation)	 Roads Snow removal Sidewalk Snow Removal 	SnowplowsSand and SaltIce	Public Works	Transportation Services