

OTHER SERVICES:

York Region Transit Mobility Plus 905-762-2112 or 1-866-744-1119
www.yorkregiontransit.com/mobilityplus

Canadian Health Network
www.canadian-health-network.ca

Canadian Hearing Society
905-715-7511 or 1-877-715-7511
www.chs.ca

Canadian National Institute for the Blind (CNIB)
905-898-6413 or 1-800-563-0887
www.cnib.ca

Ontario March of Dimes
905-773-7758
www.marchofdimes.ca

ACCESSIBLE CUSTOMER SERVICE

4 Principles

- Dignity
- Independence
- Integration
- Equal Opportunity

“ACCESSIBILITY IS EVERYONE’S RESPONSIBILITY”



FOR INFORMATION ON:

The Ontarians with Disabilities Act, 2001 (ODA) or the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), contact:
The Ministry of Economic Development, Trade and employment at: 1-866-668-4240 or www.AccessOn.ca



Accessibility Advisory Committee (AAC)

2585 King Road
King City, ON L7B 1A1
(905) 833-5321
Contact: aac@king.ca

TOWNSHIP OF KING ACCESSIBILITY ADVISORY COMMITTEE (AAC)



Working Towards a Fully Inclusive
Community

ABOUT US:

The Township of King Accessibility Advisory Committee (AAC) was established in 2002 under Provincial Legislation, the *Ontarians with Disabilities Act, 2001*. The Act requires all municipalities with a population of 10,000 or more to prepare an Accessibility Plan and seek advice from an Accessibility Advisory Committee, which it establishes. The Accessibility Plan addresses the identification, removal and prevention of barriers to persons with disabilities in the municipality's By-laws and in its policies, programs, practices and services.

The AAC is a volunteer Committee appointed by and reports annually to King Township Council. The Committee shall have a membership of King residents' of which 50% will represent a variety of disabilities. To become a volunteer member, contact the Clerks Department at the Township of King

RESPONSIBILITIES:

- *Attend monthly meetings, workshops and seminars*
- *Review site plans*
- *Advise Council on issues relating to accessibility*
- *Participate in the annual Accessibility Plan*
- *Create education and promotional materials and recognition programs*

www.king.ca

In 2005, the Province introduced the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA) which requires the development of Standards in order to have a fully accessible Ontario by 2025. Standards have been developed for: Customer Service, Employment, Information and Communication, Transportation, and the Built Environment (Design of Public Outdoor Spaces).

AODA Standards are now Law and require compliance by both the public and private sector.



GOALS:

- Raising awareness and understanding
- To share strategies with the community to overcome barriers
- To improve the quality of life for all residents of the Township
- Implementing and expanding a Business Accessibility Program



One in seven (7) people in Ontario have a disability. Over the next twenty (20) years, that number will rise as the population ages. Creating a province where every person who lives or visits can participate fully makes good sense – for our people, our businesses and our communities.

aac@king.ca