



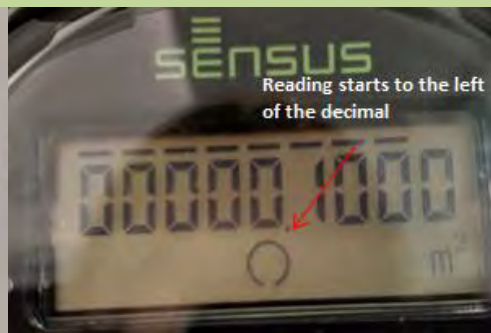
2021 WATER & WASTEWATER RATES

WATER AND WASTEWATER (SANITARY SEWER) RATES AND CHARGES				
Service	Water Rates		Wastewater Rates	
	2020	2021	2020	2021
System Base Maintenance Charge, per quarter (by meter size)				
5/8" or 3/4" *	\$59.83	\$62.23	\$91.02	\$92.91
1.0" *	\$87.95	\$67.38	\$127.49	\$100.74
Water and Wastewater Consumption per cubic meter (m³)				
Tier 1 up to 73 m ³	\$1.75	\$1.82	\$2.40	\$2.45
Tier 2 74 M ³ to 105 m ³	\$3.00	\$3.18	\$2.40	\$2.45
Tier 3 over 105 m ³	\$3.90	\$4.18	\$2.40	\$2.45

* For a complete list of 2021 rates and maintenance charges, please visit our website at www.king.ca

FIND AND READ YOUR WATER METER

Meters are typically located in the basement or utility room (near your hot water tank and/or furnace).



Residents can mail payments to the Township of King Municipal Centre:

**2585 King Road
King City, ON L7B 1A1**

You can also drop off payment into Municipal Centre **Drop Box**



CONVENIENT ONLINE PAYMENT OPTIONS

Online Services

Visit our Online Services page to pay your water bill online!
www.king.ca/onlineservices

The Township of King offers Pre-Authorized Debit Payment (PAD) and Online Payment options. Contact **905-833-5321** or serviceking@king.ca



Register to use the Customer Portal to access more information and features online!

METER REPAIR NOTICES

If you have received a notice for repair, you must contact ServiceKING to book an appointment to avoid any disruptions to your water service!

SEWER USE BY-LAW / PREVENT WASTEWATER BLOCKAGES

Improper disposal of products down your drains and toilets such as wipes, personal hygiene products, household hazardous waste, fats, oils and grease have harmful effects to our infrastructure and our environment. Please refer to king.ca/waste or download the Recycle Coach app for proper disposal instructions.

REMEMBER...

It is your responsibility to manage and monitor your water consumption regularly.

Owners and tenants are responsible to check for issues and/or leaks on the private side!

RE-BUILDING YOUR HOME?

Contact ServiceKING to schedule delivery of your new water meter as soon as your water service is connected to the watermain. It is the owner/contractor's responsibility to install the Water Meter and book an inspection!

Homeowners will continue to receive quarterly water bills that include fixed maintenance charges during construction.

CONTACT US!

For **technical** related inquiries contact **Public Works**
For **billing and payment** inquiries contact **ServiceKING**
905-833-5321 or serviceking.ca

QUARTERLY WATER/WASTEWATER BILLING

Quarter (Q)	Q-End	Mail Out	Due
1	March	April (3rd Week)	May
2	June	July (3rd Week)	August
3	September	October (3rd Week)	November
4	December	January (3rd Week)	February

SUMMER IS COMING!

Temperatures are rising, but that doesn't mean your water consumption has to!



Check out our tips for conserving water this season:

During warmer months you may experience increased consumption of water due to irrigation systems, pool usage/refilling, car washing, and watering gardens. Increased visitors may also lead to higher consumption due to flushing toilets, running taps, showering, cooking/dishwashing etc. It is important to consider these factors in monitoring your consumption during the spring/summer months.

Tip: Water your lawn early in the morning to maximize water penetration into the lawn and/or operate your sprinklers for less time and less frequently to avoid repeated or extended usage that leads to high consumption.

Tip: Considering using a rain barrel to collect rainwater for use on your lawn and gardens.

Tip: If you have a pool, keep it covered when it is not in use to make sure the water stays inside instead of evaporating.

Tip: Regularly maintain your sprinkler systems to avoid potential underground leaks that may lead to high consumption.

UNDERSTANDING CONSUMPTION

Your water consumption is tracked in cubic metres (m³).

**1 m³ = 1000 Litres
which is 2000 Bottles of Water!**



WATER USE BY-LAW

To water plants, grass and shrubs follow the Water Use By-Law:

Even numbered street numbers may use water on the even days of the calendar month between the hours 6 a.m. to 9 a.m. or 7 p.m. to 9 p.m.

Odd numbered street numbers may use water on the odd days of the calendar month between the hours of 6 a.m. to 9 a.m. or 7 p.m. to 9 p.m.

Further restrictions may apply during the summer months, for information visit king.ca or contact ServiceKING.

SOME FACTORS THAT CAN CAUSE HIGH CONSUMPTION....

WATER SOFTENER

Occasionally, the backflow or backwash feature will stay open, leaving pressurized water flowing directly and quietly into the drain system, wasting large amounts of water. If you hear water flowing inside this system when no taps or water fixtures are operating, this will lead to high consumption. We recommend that you contact your local plumber to resolve the issue.

Tip: Regularly check and monitor your water softener cycles.

Tip: By-pass the unit until you have an independent plumber assess and resolve the issue.

LEAKY FAUCETS

A faucet that leaks at a rate of 1 drip per second will waste up to 20 liters per day! Faucets include: sinks, tubs, outdoor taps, hoses etc.

Tip: Ensure your faucets are properly closed. Check for worn out washers which could be causing a leak. If you have done both of these checks, we recommend having your local plumber check, assess and repair the leak.

LEAKY TOILETS

Depending on the age and manufacture of your toilet, it can use between 6-32 litres of water per flush! An undetected leak in your toilet could use up to 330 liters per day on-top of your daily consumption.

Tip: Newer toilets offer a much lower number of litres per flush. Speak to your hardware store or local plumber to see if a new toilet is right for you! However, please be advised new toilets are still susceptible to leaks!

Tip: You can identify possible leaks through noise (i.e. a hiss sound) that signals continuous water flow from your tank to the toilet. Try using food coloring in the tank to see if it seeps into the bowl, which would indicate a leak.

OVERNIGHT LEAK TEST

Sometimes a slow drip leak in your water lines can lead to high consumption.

Tip: Record your water meter reading before going to bed. Obtain a second meter reading in the morning before using water. If the meter reading has changed, it indicates water has been consumed somewhere in your home. We recommend having your local plumber come and check for leaks.